



## **MANDATORY RULES AND PROTOCOLS DURING COVID-19**

The highest priority for the Peninsula Tower II Condominium Administration and Board of Directors is the health and safety of its residents, guests and staff.

During the COVID - 19 pandemic, very careful measures and protocols have been implemented, based on the instructions of our governments, and developed in conjunction with the best procedures recommended by public health experts.

These protocols and security measures are focused on limiting the use capacity of common areas, their cleaning and disinfection, maintaining healthy distances and requiring the mandatory use of face masks while traveling through the common areas.

The participation of residents and guests in following these measures is essential in order to ensure that our neighbors, family and staff can maintain good health in the coming months.

Courteous reminders will be shared and/or sent to residents who may lose their focus on these rules and protocols and fail to comply while at the Condominium. However, the Board of Directors and the Administration trust that the full compliance with these rules at all times will be made by all residents and guests.



## **MEASURES FOR ALL RESIDENTS DUE TO COVID-19**

**(Implemented following the instructions of the Federal, State and Municipal Governments due to the Sanitary Emergency)**

- **ANY EMERGENCY SITUATION** must be reported immediately to Security (dialing 0 from your unit).
- Please stay inside your unit. If you must leave do it **ONLY** for something **INDISPENSABLE**.
- When returning to the condominium, allow the Staff to perform the task of the sanitary filters at the Front Desk (temperature check; antibacterial gel application).
- **THE USE OF MASKS IS MANDATORY** when being at any of the condominium's common areas. It is recommended residents wear masks at all times while traveling around Puerto Vallarta.
- The pool and terraces can be used following the established protocols: keep distance between lounge chairs and people; place your towel on furniture before using it. **PLEASE DON'T MOVE THE FURNITURE FROM ITS LOCATION.**
- The gyms are open and can be used following the occupancy and preventive protocols established.
- The steam room, cinema room and meeting room can **ONLY** be used by reservation and following the preventive set up protocols the same as the Game room but only for **RESIDENTS**. Ask the Reception or the Concierge for more information.
- The lobby bar will remain closed for private events, until further notice, in order to avoid gathering of people.
- The beach is open; we will keep limited furniture available in order to keep social distancing and we ask you to take the necessary precautions and preventive measures when in the area.
- Access of Private Service Personnel, as well as external workers, suppliers and contractors are now allowed within the established schedule, and when observing the preventive and hygienic measures by the State Government and the Condominium Administration, among which, there are: to allow the tasks performed by Security as sanitary filters at the Front Desk (temperature check; gel application); use of masks at all times; etc.
- All Condominium Staff, including the Administration are working normally and observing all preventive measures.

## **COVID - 19 ADMISSION PROTOCOL**

**To prevent contagion for your safety and everyone health in the Tower:**

- Mandatory use of face masks
- Disinfect footwear by using the sanitizing mat
- Allow the supervision of the Condominium filter tasks
- Allow temperature taking with infrared thermometer
- Apply antibacterial gel on hands at the entrance of the condominium
- Keep a distance of 2 meters between each person and avoid crowds at all times
- In the event of presenting a temperature above 37° C, cold or flu symptoms (runny nose, nasal or conjunctival congestion, dry or productive cough, sneezing), access will be restricted.

## **ACTION RECOMMENDED IN CONDOS**

- Avoid housing people in risk groups identified by health authorities: older adults, pregnant women, diabetics, hypertensive or with respiratory diseases, as well as people who are immunosuppressed.
- Place antibacterial gel inside your unit for use by your visitors.
- Look for disinfection products that give guarantees to residents.
- Maintain high standards of cleaning and disinfection including cleaning with the traditional processes; sanitize or disinfect with commercial grade products.
- Use chemicals that allow proper disinfection of the unit; as well cleaning systems with steam, chlorine, with UV lamps.
- Maintain regular ventilation.

## WORKING PROTOCOL FOR THE TOWER 2 CONDOS' CLEANING STAFF

- Use safety elements: face masks and gloves.
- Frequently wash hands with soap and water for at least 20 seconds or use antibacterial gel.
- Clean and disinfect the work area at the beginning and end of each shift.
- Carry out the cleaning processes of assigned areas every day, using disinfectants.
- When visitors/guests depart: the frequent contact areas must be perfectly disinfected, such as: control panels, curtains, switches, tables, remote controls, plates, telephones, rugs, bathrooms, etc. These must be disinfected before other people enter/occupy the facility.
- Avoid close contact and maintain a healthy distance from people.
- Cover mouth and nose when coughing or sneezing.

## USE OF CARDIO GYM DURING COVID - 19

The maximum capacity for exercise room is 6 persons (from the same or different apartment)

- Do not move the equipment
- Clean and disinfect equipment before and after use
- Maintain a healthy distance with others
- Avoid placing towels on equipment
- It is mandatory:
  - ❖ Wear a mask at all times
  - ❖ Bring your own water bottle and towel
  - ❖ Apply antibacterial gel when entering
  - ❖ Bring your own mat, for floor exercises
- Hours: 6:00 am - 10:00 pm
- Free admission and use for Tower II residents only (No need to book)
- Maximum use is one hour per person

## USE OF WEIGHT GYM DURING COVID - 19

The maximum capacity for exercise room is 4 persons (from the same or different apartment)

- Do not move the equipment
- Clean and disinfect equipment before and after use
- Maintain a healthy distance with others
- Avoid placing towels on equipment
- It is mandatory:
  - ❖ Wear a mask at all times
  - ❖ Bring your own water bottle and towel
  - ❖ Apply antibacterial gel when entering
- Hours: 6:00 am - 10:00 pm
- Free admission and use for Tower II residents only (No need to book)
- Maximum use is one hour per person

## COVID-19 PROTOCOL FOR CINEMA USE

- Book with Security or Concierge (fill out reservation form)
- The maximum capacity for use is 9 people
- Respect the rearrangement of seats, using only those seats that are available
- Use antibacterial gel when entering
- Clean and disinfect seats before and after use, with the cleaning kit that you will find inside the theater
- Inform Security when you finished using the cinema and proceed to turn off the equipment



## **COVID - 19 PROTOCOL FOR MEETING ROOM USE**

- Book with Security or Concierge (fill out reservation form)
- The maximum capacity meeting use is 15 people
- Use antibacterial gel when entering
- Clean and disinfect chairs before and after using them with the cleaning kit that you will find inside the room
- Inform Security when you finished using the room and proceed to turn off A/C equipment

## COVID-19 PROTOCOL FOR GAME ROOM

- Book with Security or Concierge (fill out reservation form) for residents **ONLY**
- The maximum capacity to use is 10 persons
- Use antibacterial gel when entering
- Clean and disinfect chairs, tables, pool table items, etc. before and after use, with the cleaning kit that you will find inside the room
- Inform Security when you finish using the room and proceed to turn off the equipment